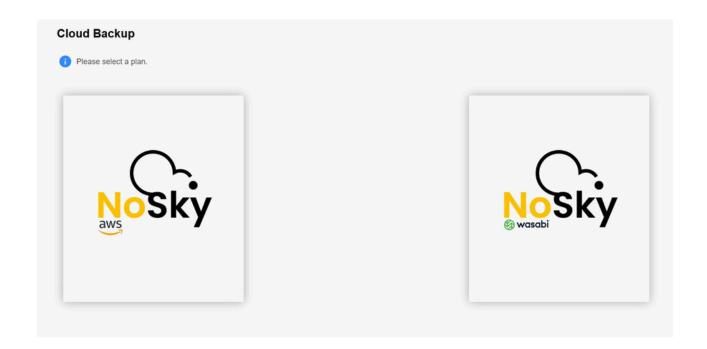


Creating Accounts Quick Setup Guide NoSky Backup for AWS & Wasabi

Initial Step: Choose your Client Type and Region

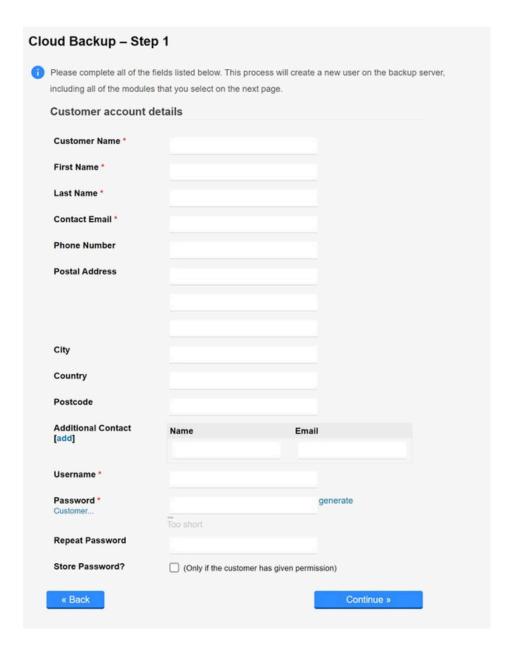
- If you have partner portal access, please go to the top left to Customers then Add Customer where you will see a list of client types of AWS & Wasabi . Choose the client where you want to store your data.
- For the Image Backup solution, please go to our support page under Image NoSky Backup Pro to see the guide, these steps are only for the AWS/Wasabi solution under NoSky Backup Pro





Step 1 – Create your Account

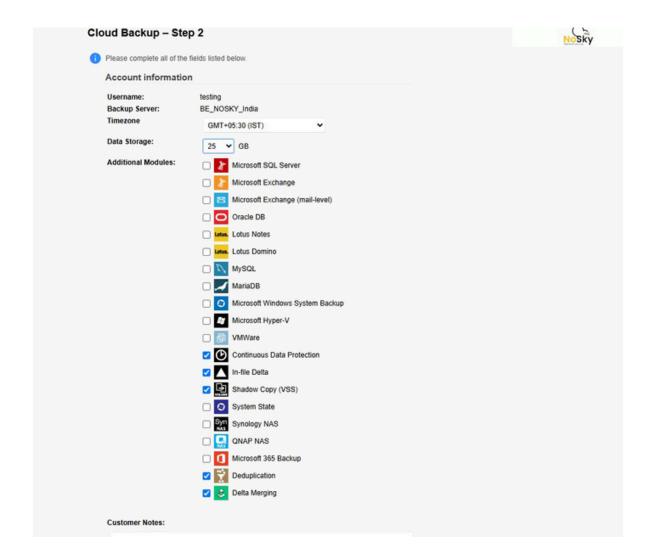
Ensure you manually type in the password which must be at least 6 characters and fill in the min mandatory fields as marked as *. If you want the account password stored with us, tick the box at the end. The contact email is not unique, so if you are managing multiple accounts, you can put the same email ID. In your portal afterwards you can add extra recipients to the account to receive notifications.





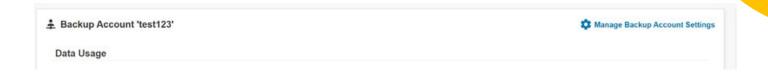
Step 2 - Choose your Time Zone, Quota and Modules

- Adjust the time zone if needed, make sure the local machine matches the time zone selected.
- The speed limit can be kept as per the default to unlimited.
- The quota can be changed via the drop down menu which can be adjusted later.
- Add any additional modules if needed, file Backups are there by default therefore there is nothing to select.
- Office 365 Exchange Online Backup includes SharePoint, OneDrive, Teams just put any figure for the number of users to activate this module. You can granular choose what to backup at a later stag



If you need to adjust the quota or add modules later then finish creating your account first - download the software, create your backup sets from the client and once the backup is running then revisit the portal as shown below to change it.



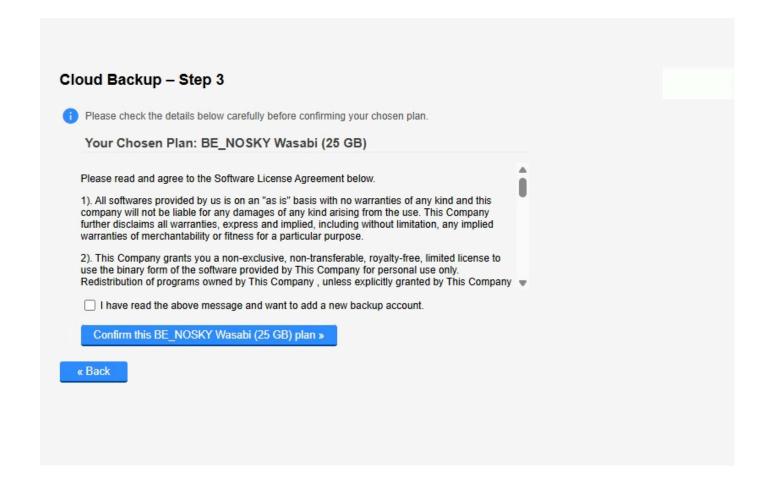


• Go to the top tab of Customers then View Backup Customers, click the customer's name, then Manage Backup Account Settings as shown below. You can make any changes here but please do not select Open Direct or Mobile from the list shown as these features are legacy features that are disabled currently.



Step 3 - Confirmation

Tick the box to confirm the account setup and then download the software on the next screen that appears. If you want to download the software later then you can either revisit the portal and go to the Resources tab or select the correct URL as shown below and download the correct client from here.



If there are any issues with the download link, please download the correct client from the relevant storage location you had selected when creating the account as from below. Use this link also for Synology and QNAP setups.

Final Step

Please now create your backup sets and schedule from the client itself, do not create any backup sets via the web
portal, if you have access to this.



Creating Backup Sets – Quick Setup Guide

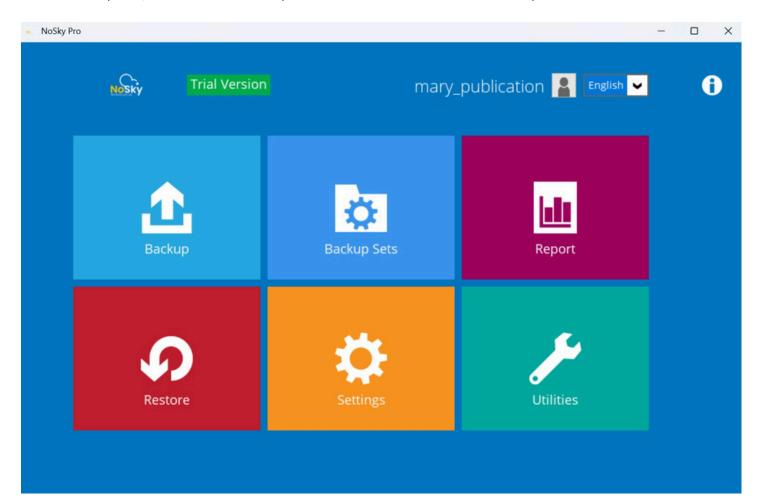
Here are the steps to allow you to create your backups sets once you have created an account.

Step 1

Log into the AWS or Wasabi client – if it says the user doesn't exist, this means you have downloaded the wrong version from what you have created i.e. created a Wasabi account but downloaded the AWS for example.

Step 2

Click on Backup Sets, which is the middle top blue box and then select add new backup set.

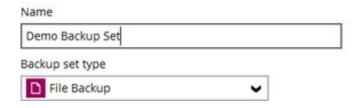


Step 3

Name the backup set or you can leave it as the default name already given. Once done go to the backup set type and select File Backup from the list.



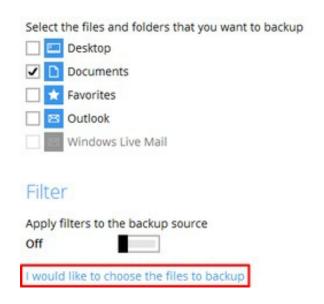
Create Backup Set



Step 4

Now select the data you require to backup. As a default, there are location options like Desktop, Documents etc , If these are not required, remove the ticks and select "I would like to choose the files to backup"

Backup Source

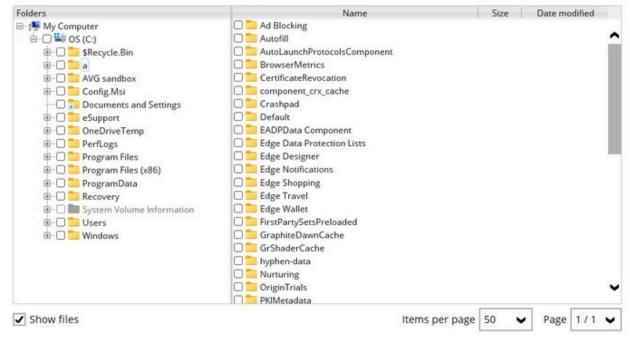


Step 5

Navigate to the folders / files you require to backup and click OK and select Show Files at the bottom



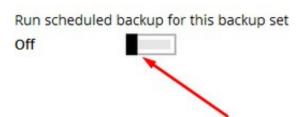
Advanced Backup Source



Add network address OK Cancel Help

Step 6

Schedule



Click Next to go to the Schedule Page. Here, set the days and time you want your backups to run. Please ensure the run retention after backup box is ticked on this screen

Step 7

On the destination page, click "+" to add a destination to the Cloud or Local. You can create both for the same backup set or repeat the backup set creation to create the backup set dedicated for Cloud or Local. To remove the destination, just double click the relevant storage icon. Sequential means the backup sets will in the order you have chosen (which you can change) and Concurrent means they will run at the same time.



If you are creating virtual machine backup sets, make sure the Run Direct feature is not selected on the Destination page, if it is you will only be able to backup locally and not to the cloud. If you want to create a local backup set, then create a separate local backup for this.

Step 8

If an option displays for Open Direct, keep this off and click Next. Do not select this via the portal also.

Step 9

In the encryption window, the default is your account Password however you can change this if needed. NOTE – If you forget your Encryption key, we have no way of restoring your data at a later date! Please keep this safe, only account passwords can be reset, encryption passwords cannot.

Step 10

You have now created your backup set. You can either start a backup now or click close to go back to the main screen and the backups will run as per the schedule created.